



Process optimization on land and sea

Patras Port Authority S.A.

Implementing company: **soffico GmbH**
Client location: **Patras, Greece**
Sector: **Logistics**
Website: **www.patrasport.gr**
Employees: **2,500**

Patras is a gateway to Europe and one of the most ultra-modern ports on the Mediterranean. With its infrastructure, state-of-the-art cruise terminal and integrated healthcare, Patras is a high-spec port and then some. Patras Port Authority employs 2,504 members of staff and generates an annual revenue of €12.2 million.

Challenges

- Implementing EU Directive 65
- Setting up an IT system that would support planning control
- Optimizing organizational and IT-relevant processes and data exchange
- Improving use of the IT system
- Increasing productivity and reducing operating costs

Solution

- Set up a single point of entry for managing an SOA-based architecture
- Develop a system to identify disruptive factors in order to increase reliability and stability
- Configure and transform processes without long-winded programming
- Develop a role-based app that you can access directly using a web service for controlling production data and monitoring the database
- Improve data exchange in EDIFACT/XML format

Benefits

- Integration of the relevant IT systems and the new PMIS system with Orchestra
- Full process transparency thanks to centralized data (browser-based collaboration/document management system)
- Improved communication between the PMIS and external systems
- Comprehensive end user accreditation and verification
- Automatic archiving and certification compliance

You want to learn more?

If you have any personal or further questions about this Success Story, our experts will be happy to help you. We would also be happy to present Orchestra to you personally in a live demo!

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